

CASH IN SPAIN IN TIMES OF COVID

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ESTA CONFERENCE 2021 - CASH IS COOL

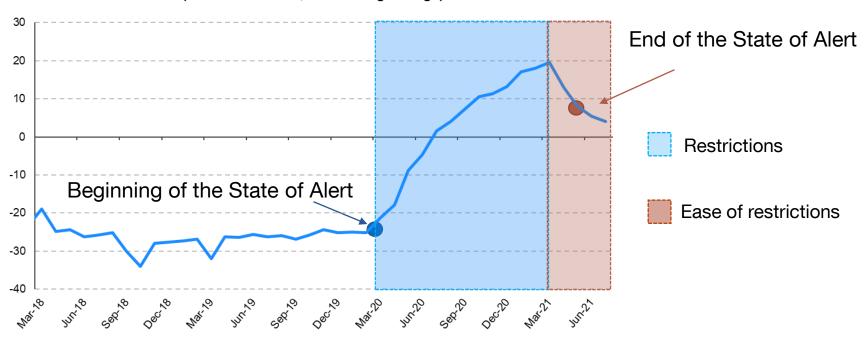
Sevilla, Spain 24 – 26 October 2021



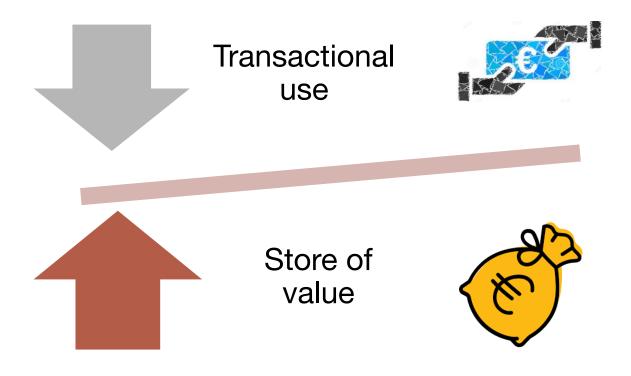


During the period of restrictions in the State of Alert the **net issuance increased sharply**

NETISSUANCE SPAIN (Million banknotes, 12m moving average)



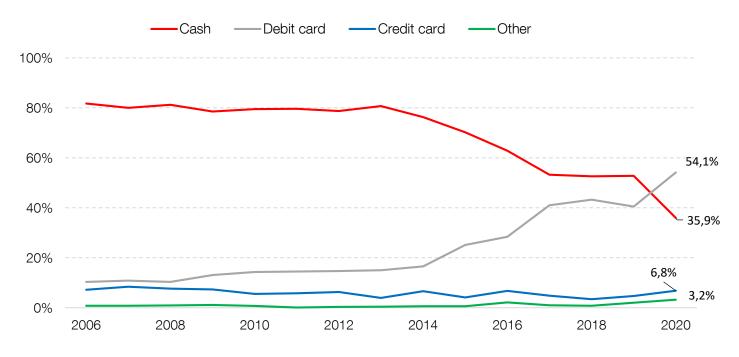
The increase in net issuance has been driven by the use of cash as a **store of value**.





Cash is most used means of payment for 36% of the population

MOST COMMON MEANS OF PAYMENT- GENERAL POPULATION





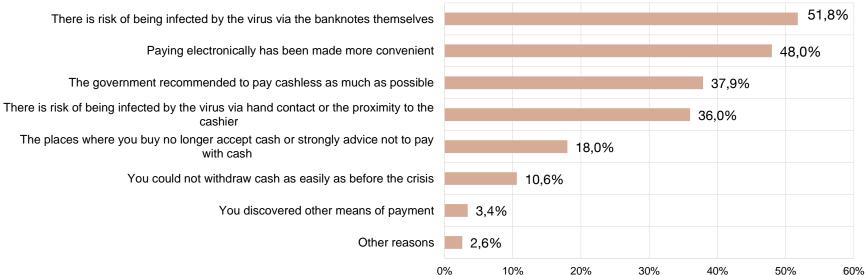
COVID-19 intensified the decline in the transactional use of cash



6 out of 10 consumers use cash less often

Main reasons for changing behavior (IMPACT - Spain)

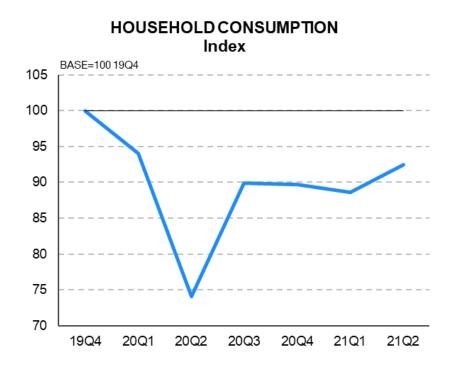


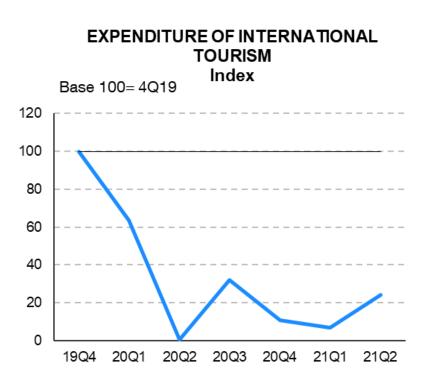


Source: ECB



Contraction of consumption and tourism during the pandemic



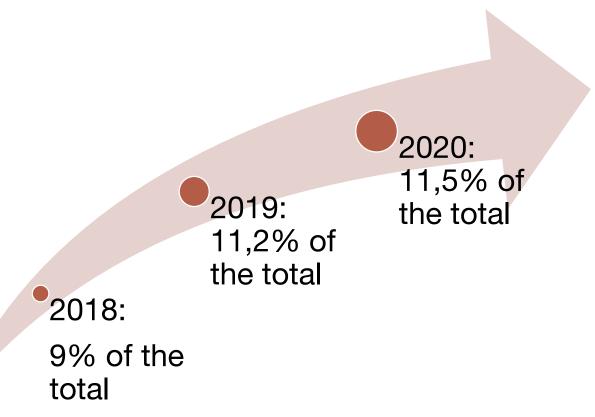


Source: INE Source: INE



More people are shopping online and cash is not an option for those payments

ONLINE PURCHASES WITH CARDS (% total of card payments)



Around two-thirds of both citizens and establishments, believe that they will use less cash when the coronavirus crisis ends.

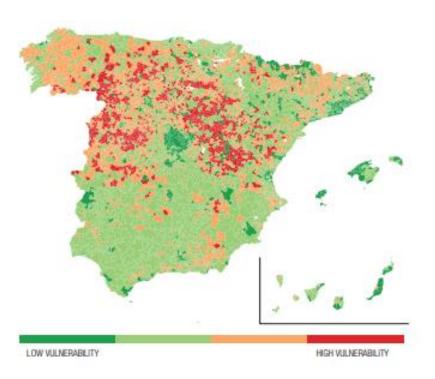
However, 98.7% of the population declares to use cash on some occasion.

And for 90.1% it is important or very important to have the option of continuing to pay in cash.



Cash needs to remain available for everyone

Cash access vulnerability index



3% of the population is considered to be in a vulnerable situation in terms of access to cash



AVAILABILITY

Withdrawing / depositing cash



ACCEPTANCE

Cash and Digital payments coexist



CASH USE AND CASH CYCLE BALANCE



CAPACITY

Cash infrastructure



INNOVATION

Cost efficiency



CASH AND DIGITAL PAYMENTS SHOULD COEXIST







THANKS FOR YOUR ATTENTION



