# "Cash Is Secure & Universal... ...or is it?"

RON DELNEVO
EUROPEAN CHAIR
ATMIA



There where you need us

#### THE CASH LANDSCAPE

- 90% of global transactions are still made in cash
- Industry forecasts predict that cash will still account for 63% of European retail payments in 2014
- The circulation of Euro banknotes increased by 6% in 2009
- Cash represents national and regional identity
- Cash is still the topic of songs the world over!



# CASH – A FREEDOM OF CHOICE

- Many people use cash as it comes with no APR
- Research also proves it helps you budget
- It is a vital payment option many people don't want or cannot get cards.
- And the right to use it is part of our civil liberties our right to our freedom of choice.



# THREATS TO THIS FREEDOM

- Aggressive marketing from card issuers
  - Maestro: Cash Is Dead
  - VISA: attempt at cashless Olympics / "Cash Is The Enemy" speaker slot
  - Chip & Pin sponsoring market traders in the UK, though no traders accept cards



# THREATS TO THIS FREEDOM

- Big budget hyped "innovations"
  - Pay & wave
  - Mobile technology
- The stats show they will take decades to catch on
- And not many people will want to use them.
- But the marketing hype claims otherwise...

CASH IS BEING PUT AT AN UNFAIR DISADVANTAGE

**WE HAVE TO FIGHT!** 



#### THREATS TO THIS FREEDOM

- On Bank Machine's travels we have uncovered
  - Surcharges for using cash
  - Retail outlets that no longer accept cash
  - Retailers refusing to accept certain notes

As an industry we have to recognise these threats and work together to overcome them



# A SECURE FUTURE FOR CASH

#### Commitment to a Charter for Cash

- 1) Payment by cash must **ALWAYS** be possible and convenient, for any product or service, whether assisted or self-serve
- 2) NO extra charge should ever be made for cash acceptance
- 3) NO discount should ever be offered for non-cash use.
- 4) The consumers payment preference OUR RIGHT TO CHOOSE must always be the paramount
- 5) Financial Institutions MUST circulate ALL denominations of cash in appropriate quantities to ensure the ease and convenience of cash transactions

